

# Lightning Talks

**Fighting Phishing and  
DNS Hijacking on a National Level**

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# **Cristine Hoepers, Ph.D.**

## **General Manager**

### **CERT.br/NIC.br**

Bachelor in Computer Science

Ph.D. in Applied Computing

Background in System & Network Administration

SEI-Authorized CERT Instructor

Mary Litynski Award Recipient, 2020

FIRST Hall of Fame, 2024



Computer Emergency Response Team Brazil

National CSIRT of Last Resort

## Services Provided to the Community

### Incident Management

- ▶ Coordination
- ▶ Technical Analysis
- ▶ Mitigation and Recovery Support

### Situational Awareness

- ▶ Data Acquisition
  - ▶ Distributed Honeypots
  - ▶ SpamPots
  - ▶ Threat feeds
- ▶ Information Sharing

### Knowledge Transfer

- ▶ Awareness
  - ▶ Development of Best Practices
  - ▶ Outreach
- ▶ Training
- ▶ Technical and Policy Advisory

### Affiliations and Partnerships:



SEI  
Partner  
Network



### Creation:

**August/1996:** CGI.br publishes a report with a proposed model for incident management for the country<sup>1</sup>

**June/1997:** CGI.br creates CERT.br (at that time called NBSO – NIC BR Security Office) based on the report's recommendations<sup>2</sup>

<sup>1</sup> <https://cert.br/sobre/estudo-cgibr-1996.html> | <sup>2</sup> <https://nic.br/pagina/gts/157>

## Mission

To increase the level of security and incident handling capacity of the networks connected to the Internet in Brazil.

## Constituency

Any network that uses Internet Resources allocated by NIC.br

- IP addresses or ASNs allocated to Brazil
- domains under the ccTLD .br

## Governance

Maintained by **NIC.br** – The National Internet Registry (NIR)

- all activities are funded by .br domain registration

NIC.br is the **executive branch of CGI.br** – The Brazilian Internet Steering Committee

- a multistakeholder organization
- with the purpose of coordinating and integrating all Internet service initiatives in Brazil

<https://cert.br/about/>  
<https://cert.br/sobre/filiacoes/>  
<https://cert.br/about/rfc2350/>

# Phishing Landing Pages – Jan-Sep/2024 stats

6411 landing pages in total

- Breakdown by brands
  - 4664 Brazilian brands
  - 1747 International brands
- Breakdown by hosting country (IP allocation) – Top 5

US	4426	BR	660
CA	513	DE	327
PT	76		

Network resources involved

- 47 Country Codes (IP allocation)
- 265 Autonomous Systems
  - Top 15 are Clouds / CDNs
    - account for 82% of pages
- 3417 IP addresses
  - Some are repeat offenders
  - Some host multiple campaigns

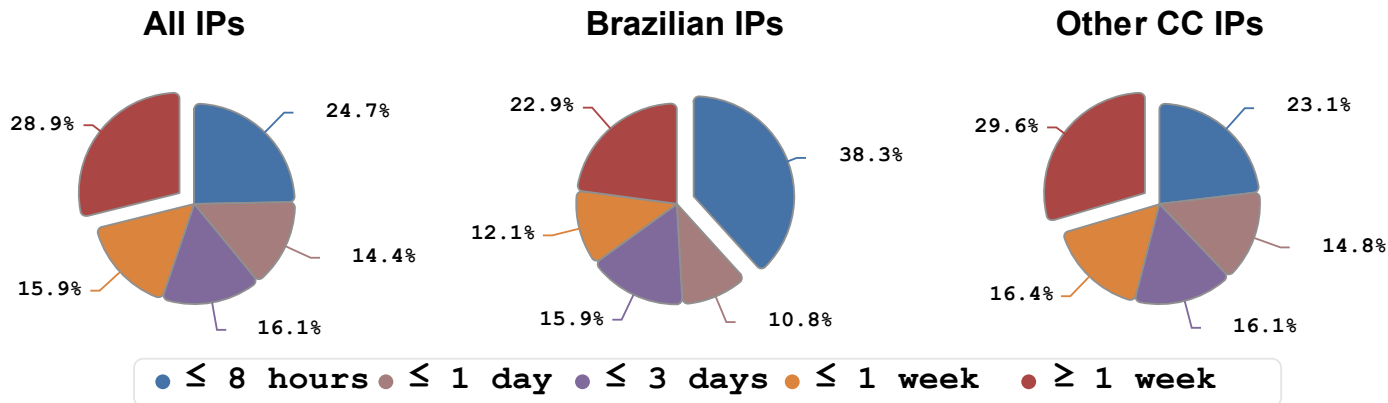
Source: <https://stats.cert.br/phishing/>

# Phishing Landing Pages – Uptimes by IP Allocation

- Top 15 ASes are Clouds / CDNs – account for 82% of pages
  - 2 Brazilian-based
  - 10 US-based
  - 1 each: CA, CY, PT

## Phishing Landing Pages - January-September 2024

Uptimes - IP addresses allocated to Brazil vs. other Countries



Source: CERT.br — <https://stats.cert.br/phishing/> — by Highcharts.com

# Challenges Reporting Phishing Landing Pages

- Brands are Brazilian, texts are in Portuguese and lures have a local context – poorly understood by tools and foreign analysts
- Techniques used by the criminals require “tweaks” from analysts
  - geolocation / geofencing
    - need to use proxies in Brazil or verify the filesystem
  - only visible in smartphones
    - need to use browser accessibility configurations or real smartphones
  - pharming
    - need to know the victim domain and change the computer or browser configuration  
(alternatively use `curl -s -H "Host: <victim>" URL`)

# Phishing Enabled by DNS Hijacking: Impersonation of Recursive Resolvers + Impersonation of Authoritative DNS Servers

*“When a small office or home office (SOHO) router is compromised, the DNS settings for the recursive resolver are changed so that requests are sent to a “rogue” DNS server controlled by the attackers. This rogue DNS server impersonates the Authoritative Server of the domain being hijacked and behaves as a regular recursive for other domains.*

*Examples of these types of attacks include the DNSChanger and GhostDNS botnet attacks.”*

Source: ICANN DNS Security Facilitation Initiative Technical Study Group (DSFI-TSG) Final Report

<https://community.icann.org/display/DSFI/DSFI+TSG+Final+Report>

<https://www.team-cymru.com/post/ghostdnsbusters>

# Challenges Reporting the Rogue DNS Servers

- Cloud services, in general
  - do not have policies or playbooks that cover this type of attack
  - do not have abuse desk staff with DNS training or query tools like dig/whois
    - verifying the report requires querying for the impersonated brand
    - comparing with legitimate DNS delegation/information
- Domains being hijacked are well known in Brazil
  - but not known in other countries
  - a few exceptions



# Improving Cooperation with National CERTs

- Try to provide a way to be contacted for troubleshooting
  - new types of abuse and attacks will not be covered by playbooks
  - CERTs can provide additional context and help reduce abuse
    - but we need to reach an analyst to explain technical details
- Participate in different communities and try to create trusted relationships
  - FIRST, TF-CSIRT, APCERT, LAC-CSIRTs, to name a few
- Provide means for trusted contacts to report abuse / exchange IoCs
  - MISP, APIs, etc.

# Contact

For additional questions, please email:

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